

REMOTE DISPATCH FOR ITS

Control Centre Web Client

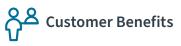


With high workloads and increasing demands for remote working, dispatch staff require the ability to access their tools whenever and wherever required.

With Trapeze's Control Centre Web Client for ITS, dispatchers can monitor the network from a Smartphone, Tablet or home PC. Armed with the web client's overview module, remote staff can remotely monitor the situation, enabling those dispatchers who are communicating directly with drivers to effectively manage any disruptions.

As a result, the solution relieves the pressure on dispatchers, helping to ensure vehicles are on time, duties are fulfilled and KPIs are consistently met.

Key Benefits



- Flexible, more efficient working for staff
- Faster disruption response to meet KPIs
- Reduced pressure on dispatchers enables focus on priority tasks
- In-depth analysis and accurate reporting

Passenger Benefits

- Reduce the impact of disruption
- Reliable Information and services

Functionalities

- Clear overview of network and fleet
- Drag and drop into Geographic Information System (GIS) view
- Easy navigation between tabs
- User friendly multiple screen view
- Route selection filters for focused data results
- Simple tool bar navigation



Technical Spec

- HTML5-based solution
- Real-time information delivery to clients.
- Secure access via HTTPS
- Accessible with any proper credentials
- Lightweight system

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www.trapezegroup.co.uk | info.uk@trapezegroup.com | 0808 281 1039